

# ENOUGH.

## Support for hospitality staff to help victims of violence against women and girls in your venue.

**BE AWARE** of people who may feel vulnerable in your venue. If something doesn't seem right, find a safe way to 'check in' to see if the person needs any help.

**REPORT TO YOUR SUPERVISORY STAFF** before taking any action. Inform the venue manager and the Head Door Supervisor of what you plan to do. Check if you already have a scheme in place e.g. Ask for Angela.

**LISTEN** to the person's experience. Avoid distractions and give them your full attention. Check with them before you pass on any information.

**REASSURE THEM.** Show empathy, be non-judgemental and provide information about their options e.g.

- offer to take them to a safe place
- ask if they would like assistance to get home
- contact a friend or family member for them

**REPORT TO THE POLICE** if you think what has happened is illegal. If you're not sure, they will be able to advise.

- Call **999** if it is an emergency and someone is in immediate danger.
- If it is not an emergency, call **101** or make an online report at **police.uk**
- Share details of your **local police force** if the victim wants to report in person.
- Report anonymously at **crimestoppers-uk.org**

If someone doesn't want to report to the police you can also make an anonymous report without the victim or witness' details through the above channels, which is helpful for police intelligence.

**Call it out, show support, or report safely.**

Find out more at **gov.uk/enough**

Only intervene if safe to do so.

